

# Moffitt Health Center

Policy Number #

Title: Patient Cancellation and No-show Policy

Executive Director:

Reviewed: December 2020

Reviewed:

Reviewed:

## **PURPOSE:**

To prevent appointments from going unused due to patients not showing up/ improve access to primary care.

## **PROCEDURE:**

1. A no-show is considered to be any scheduled primary care, procedure, or nurse visit where the patient does not present for the appointment